

Treating Customers Fairly

Here at TruEnergy it is our mission to uphold the highest standards in all of our interactions with our customers. Our primary goal is to treat all of our customers fairly and we do our utmost to deliver on this promise by conducting business in as honest and transparent a way as possible. We strive to help our customers cut through the jargon and better understand the industry-specific acronym-top-heavy language that often typifies energy business sales materials.

All employees at TruEnergy are trained to understand that integrity, customer service and transparency sit at the very core of what we do. If at any time you feel we have not sufficiently met these standards, please get in touch and let us know.